

Management IQ is delighted to be selected to provide facilitation services to Sandia National Laboratories!

Our purpose on this contract: Contribute to Sandia's success through outstanding facilitation of large and small, technical and non-technical meetings. Responsiveness, facilitation, and follow-up for complete customer satisfaction are our goals.

Our commitment to you: We offer Sandia our proven track record of sustained customer satisfaction and long term customer relationships. We endeavor to serve customers and to be "easy to do business with."

Core Competencies

- Facilitation of technical and non-technical meetings
- Strategic planning
- Malcolm Baldrige National Quality Award Criteria-based assessments and applications
- ISO 9000 documentation and implementation
- Myers-Briggs Type Indicator® certified teambuilding
- Benchmarking
- Leadership development and coaching
- Quality tools and techniques
- Emotional Intelligence
- Systematic improvement processes
- Process reengineering
- Customer surveys
- Employee surveys

Our Team: Each of our facilitators has over 15 years of facilitation experience. We have selected our pool of facilitators for breadth and depth of relevant experience. Our diversity of skill sets and working styles ensures the right fit for groups of varying levels, needs, and topics.

Sherry Prud'homme's masterful ability to see the "big picture" and her aerospace background enables effective facilitation of technical and non-technical groups of all sizes. As a former Lt. Col in the USAF, *Dawn Reed* understands the challenges and unique characteristics of the government arena. *Maggie Seeley* facilitates to catalyze the intelligence and resources of others, to synthesize the views and feelings of the group and to create inspiring and productive work environments. *Kevin Griffin* helps clients develop and implement tools for systematic improvement.

Partial list of recent customers

- Sandia National Laboratories
- Department of Veteran's Affairs
- Los Alamos National Bank
- Intel Corporation
- NASA
- UNICEF
- Town of Taos
- State of New Mexico Department of Transportation
- UNM

"My experience working with Management IQ is that you "knew your stuff," you were always responsive, and you were able to tailor your work to our needs because you listened to who we were and what we needed." – **Veterans Administration**

Management IQ, LLC
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